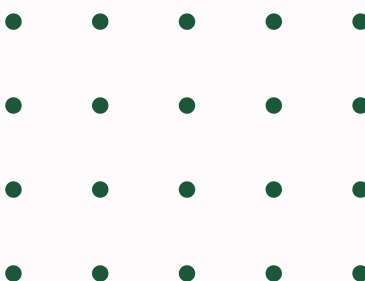


Responsibilities at GHN

Worked with stakeholders (Dev, QC, partner ...) on product goals, built a roadmap and release plan & backlog- During the implementation and delivery phase, I focus on gathering detailed requirements, composing product requirement specifications UX for systems – workflow, draw wireframe, mockup screen, making User Stories and being the bridge between business and technical stakeholders.



Responsibilities at GHN

- Perform UAT (User Acceptance Test) before releasing Manage Product Backlogs and monitor my product and support its users.
- Responsible for internal monitoring, to ensure project implementation from start to completion is smooth, on schedule, and according to the original requirements.

Products I made:

- Customer relationship management system (Internal system)
- Notification Center - Push notification for client (Internal system)
- tracuunoibo.ghn.vn - Order lookup, permission system for employees. (Internal system)
- donhang.ghn.vn - Order lookup system for customer.
- khachhang.ghn.vn - An ordering system for small, medium, or individual customers.